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Complaints

**ACE Industrial Supply, Inc.**  
 7535 San Fernando Blvd.  
 Burbank, CA 91505  
 Phone: (818) 252-1981  
 Contact: David Meininger - Operations Manager  
 Company ID: 13045412

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The grid below includes a brief summary of complaints and the company's response, if available. In some cases, the grid may include all complaints against the company.

Date	Complaint and Response Summaries	Details
08/21/2012	Customer Complaint: Harassing & Deceptive Sales Practice. Lied to many times. Company Response: Invoice went unpaid and was forwarded to Collections.	<a href="#">View Complaint</a>
08/15/2012	Customer Complaint: Rude, overbearing sales people who won't take no for an answer. Try to trick into ordering items an... <a href="#">Read More</a> Company Response: We are sorry for the inconvenience of the calls. We will happily add the business to our DNC list, b... <a href="#">Read More</a>	<a href="#">View Complaint</a>
08/12/2012	Customer Complaint: On 07/26/12 at 10:00 pm received harassing phone calls from an individual representing ACE Industrial... <a href="#">Read More</a> Company Response: nything that we can do in supporting clients find resolve to this matter, we are more than willing, ... <a href="#">Read More</a>	<a href="#">View Complaint</a>
08/08/2012	Customer Complaint: They say I ordered product from them last year that I have never received to my knowledge. Have repe... <a href="#">Read More</a> Company Response: Please contact Allied Collections, Ace has since sold off your debt and holds no responsibility to t... <a href="#">Read More</a>	<a href="#">View Complaint</a>
08/01/2012	Customer Complaint: An employee ordered a tool set from Ace Industrial Supply. He never received them and we're being ha... <a href="#">Read More</a> Company Response: Due to package not being recieved we have closed the account and will notify the customer.	<a href="#">View Complaint</a>
06/17/2012	Customer Complaint: Advertising & Sales Issues; Company sends items unauthorized just because they have an employee nam... <a href="#">Read More</a> Company Response: We will happily zero the balance when the all the material received in its original and unused con... <a href="#">Read More</a>	<a href="#">View Complaint</a>
06/14/2012	Customer Complaint: We received a package from this company that we did not order. we contacted them right away asking f... <a href="#">Read More</a> Company Response: Call tag was faxed to the customer on 5-31, based on the resolution of this complaint.	<a href="#">View Complaint</a>
06/03/2012	Customer Complaint: Company is billing them incorrectly and shipping packages that were never ordered. Company Response: issued a call tag for the material. misunderstandings happen.	<a href="#">View Complaint</a>
05/24/2012	Customer Complaint: Sales person called our line and requested to send a sample and now wants us to pay for it. Company Response: We re unable to pay for the return of the material based on our policy. If the invoice stands outst... <a href="#">Read More</a>	<a href="#">View Complaint</a>
05/23/2012	Customer Complaint: This company sent me products I did not order, and sent an invoice expecting me to pay for them. Company Response: Until that complaint provides resolution consumer's invoice will stand as past due and delinquent.	<a href="#">View Complaint</a>

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